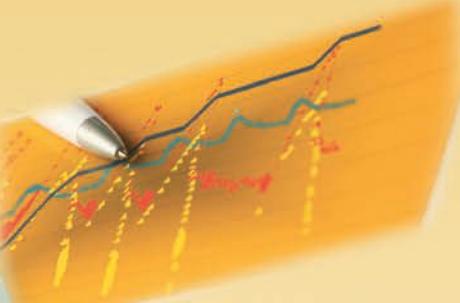


*Research*



*Analysis*



*Diversity*



**HARC**

CHECKING THE PULSE OF COMMUNITY HEALTH

# 3<sup>rd</sup> Annual Report

July 2009 - June 2010



**HARC**  
Health Assessment Resource Center

HBsAg (hepatitis B)  
HbA1C (diabetes)  
PSA (prostate)  
Cholesterol



**HARC**

## *Message from Executive Management*



There's an old saying that it takes 20 years to become an "overnight" success. Based on the strides we've taken over the past year, HARC (Health Assessment Resource Center) may achieve that distinction considerably faster.

Having just completed our third full year of existence, the organization continues to build its reputation as *the* trusted, go-to source for statistically reliable healthcare data on eastern Riverside County. Whether it's the media, nonprofits or healthcare organizations, our partners are discovering how collaborating with HARC can help them build capacity and grow critical programs and services.



This support is precisely what our founders envisioned when HARC was conceived, following an evolutionary curve that has seen the organization transform itself from a data repository to a full-service provider of customized research services. Our portfolio expanded over the past year to include surveys for other organizations, as well as training and consultative solutions.

HARC also contributed to several important regional public health initiatives in 2010. Among them: "Building Healthy Communities," funded by The California Endowment, the Coachella Valley Health Collaborative, HEALNet, and the Riverside County Joint Health Coalition. HARC data will play a crucial role in not only understanding the depth of need within groups targeted by these initiatives, but also in shaping programmatic recommendations concerning access, delivery of care and more.

Next year, our research support will be further enhanced. In early 2011 HARC will release results from its second triennial health assessment. Not only will stakeholders receive the most current data available, but the findings will also enable us to interpret key trend lines – a significant advancement.

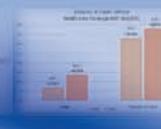
As we did three years ago, we will share these findings with the community in a major public forum that will draw nonprofit, business and civic leaders from across the County. The data will also be published as a comprehensive Executive Summary, entitled the *HARC Community Health Monitor*.

We want to close by thanking all our Steering Committee Members for their invaluable contributions this past year. Here's to building on that collaborative spirit in 2011!

Sincerely,

Glen Grayman, MD, MBA, CPE, FACEP  
President of the Board

Eileen Packer, RD, CAE  
Executive Director



# HARC

## HARC Milestones

- Completed fieldwork, compiled data and analyzed results for 2010 Eastern Riverside County health needs assessment.
- Designed and presented three professional training modules, including:
  - Use of logic models
  - Program evaluation
  - Data usage
- Designed a series of customized special reports for organizations/initiatives:
  - Desert AIDS Project study on LGBT community
  - Building Healthy Communities
  - Valley Partnership (AmeriCorps)
  - Coachella Valley Unified School District
- Created special “Resources” section for partners on HARC website
- Launched HARC Speakers Bureau and addressed groups such as:
  - Riverside County Commission for Women
  - CSU/San Bernardino, Research Students
  - CSUSB/Palm Desert Campus, Nursing Students
  - Indian Wells Rotary
  - La Quinta Chamber of Commerce Healthcare Panel
- Secured critically needed funding from several key partners, including:
  - Desert Healthcare District
  - Desert Oasis Healthcare
  - Desert Regional Medical Center
  - Eisenhower Medical Center
  - Eisenhower Medical Center Foundation
  - First 5 Riverside
  - John F. Kennedy Memorial Hospital
  - Kaiser Foundation Hospitals, Southern California
  - Offices of Supervisors Benoit and Ashley
  - Regional Access Project Foundation
  - The California Endowment
  - The California Wellness Foundation
  - The Community Foundation serving Riverside and San Bernardino Counties
- Moved headquarters to convenient mid-Valley location to increase access
- Authored and published series of healthcare-related articles and press releases focusing on issues of community interest



# HARC

## HARC Today

Through dedicated outreach and education, HARC has become Eastern Riverside County's go-to source for community health and wellness data. Organizations focused on community health issues can use HARC data in any number of ways to facilitate better decision-making. Among the applications:

Program Development  
Health Care Access  
Funding  
Health Care Utilization

Public Policy  
Community Planning  
Organizational Learning

HARC offers clients a comprehensive research menu. The mix includes:

### **Standard Research/Data Services**

#### *Community Health Monitor Survey*

Triennial random digit dial telephone health survey of more than three thousand households in Eastern Riverside County.

#### *Community Health Monitor Cluster Analysis*

Analysis of health data from the *Community Health Monitor* that focuses on one or more particular population segments.

#### *Community Health Monitor Over-Sampling*

Increased surveying of a particular community or population to support more robust statistical analysis.

#### *Research Planning and Development*

Multi-modal workshop series that supports organizational development through demonstrated uses for the *Community Health Monitor*, as well as health data obtained from secondary research sources.

### **Custom Research Services**

#### *Client Program Evaluations*

Process and outcome evaluations to ensure that client programs are designed and structured to achieve organizational goals.

#### *Custom Research*

Designing telephone, mail, in-person, and online surveys to collect both qualitative and quantitative data.

HARC operates as a nonprofit 501(c)3 organization, funded in part by contributions from community partners, as well as entities who contract with the agency for customized public health research. The Palm Desert-based organization formed in 2006, when a consortium of more than 30 public and private healthcare agencies in eastern Riverside County, including the Palm Desert campuses of California State University San Bernardino and the University of California Riverside, joined together to improve community health and wellness.



HARC

## HARC In Action

### The Desert Sun [mydesert.com](http://mydesert.com)

“HARC is valued by our publication because it provides accurate local data relating to a variety of health and social service issues. The Desert Sun looks to HARC as a reliable resource for news articles of interest to the community.”

— James Folmer, Community Conversations Editor,  
*The Desert Sun*



“The training and data that HARC offers has been invaluable to our organization.”

— Christy Porter, Executive Director, Hidden Harvest

“Recognizing the significant needs of County children between the ages of zero and five, First 5 Riverside is committed to ensuring that the limited funds available are allocated in the most effective ways possible. As a result, the Commission was pleased to provide funding to HARC to help specifically identify the depth of those needs.”

— Harry Freedman, Executive Director,  
First 5 Riverside





# HARC

## BOARD of DIRECTORS, FUNDING PARTNERS, HONORARY BOARD

### President

**Glen Grayman**, MD, MBA, CPE, FACEP, President, Desert Healthcare District, Retired Medical Director, Emergency/Trauma Center, Desert Regional Medical Center

### Vice President

**Gary Jeandron**, Board of Directors, Palm Springs Unified School District; Project Director, Coachella Valley Health Collaborative

### Treasurer

**Steven Hernandez**, Legislative Assistant, County of Riverside, Supervisor Marion Ashley

### Secretary

**Sarah Mack**, MPH, Deputy Director, Riverside County, Department of Public Health

### Board Members

**Dan Bowers**, Chief Executive Officer, John F. Kennedy Memorial Hospital

**Rebecca "Becky" Broughton**, Member, East Valley Community Member; Board of Directors, College of the Desert

**Fred Jandt**, Ph.D. Dean, California State University San Bernardino Palm Desert Campus

**John Mich**, Public Affairs Representative, Kaiser Foundation Hospitals

**G. Richard Olds**, M.D., Vice Chancellor of Health Affairs, Dean, School of Medicine, University of California Riverside

**Wayne Soucy**, CHE, CBHC, Executive Director Community Clinics Association SBC

**Karolee M. Sowle**, FACHE, Chief Executive Officer, Desert Regional Medical Center

**Maureen Strohm**, M.D., Family Medicine Residency Director, Eisenhower Medical Center

**Aurora Wilson**, Director, Community Resources Department, Coachella Valley Association of Governments

## FUNDING PARTNERS

### Desert Healthcare District

**Desert Oasis Healthcare Medical Group**

**Desert Regional Medical Center**

**Eisenhower Medical Center**

**Eisenhower Medical Center Foundation**

**First 5 of Riverside**

**John Benoit**, Board of Supervisors, District 4, County of Riverside

**John F. Kennedy Memorial Hospital**

### Kaiser Foundation Hospitals, Southern California

**Marion Ashley**, Board of Supervisors, District 5, County of Riverside

**Regional Access Project Foundation**

**The California Endowment**

**The California Wellness Foundation**

**The Community Foundation, serving Riverside and San Bernardino Counties**

## HONORARY BOARD MEMBERS

### Marión Ashley

Supervisor, 5<sup>th</sup> District  
County of Riverside

### John J. Benoit

Supervisor, 4<sup>th</sup> District  
County of Riverside

### Denise Moreno Ducheny

California State Senator, 40<sup>th</sup> Senate District

### Bill Emmerson

California State Senator, 37<sup>th</sup> Senate District

### Eric Frykman, M.D., MPH, MBA

Health Officer & Director  
County of Riverside, Community Health Agency

### Phyllis Guze, M.D.

Associate Vice Chancellor of Health Affairs,  
Executive Associate Dean, School of Medicine  
University of California, Riverside

### Albert Karnig, Ph.D.

President, California State University- San Bernardino

### Mary Bono Mack

Congresswoman, 54<sup>th</sup> Congressional District

### Brian Nestande

Assemblyman, 64<sup>th</sup> District  
California State Assembly

### Manuel Perez, Ed.M.

Assemblyman, 80<sup>th</sup> District  
California State Assembly

### Chandra Shekar, M.D., FRCPC

Chief of Staff  
John F. Kennedy Memorial

### Ralph Steiger, M.D.

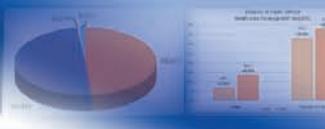
Immediate Past President Medical Staff  
Desert Regional Medical Center

### Robert Waterbor, M.D., FACP

Immediate Past President Medical Staff  
Eisenhower Medical Center

### Timothy P. White, Ph.D.

Chancellor, University of California, Riverside

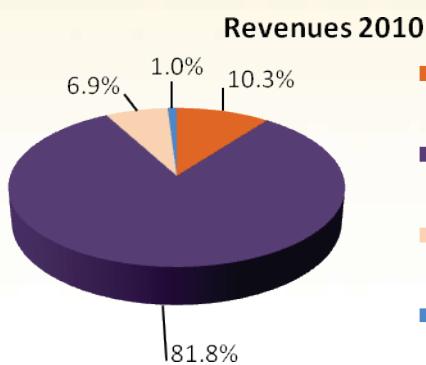


HARC

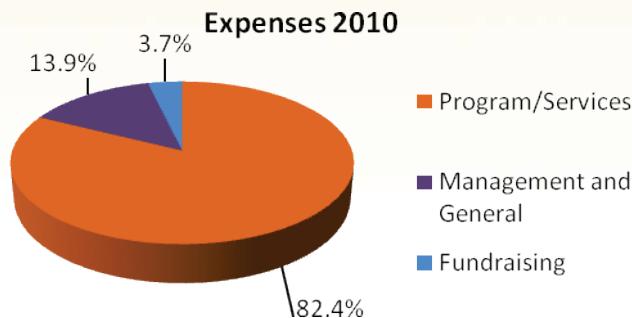
## Financial Summary 2010

Audited Condensed Statements of Financial Position  
For the Fiscal Year Ending June, 2010

	<b>2009 - 2010</b>	<b>2008 - 2009</b>
Current Assets	\$535,102	\$723,354
Property and Equipment – Net	<u>15,744</u>	<u>12,942</u>
<b>Total Assets</b>	<b>\$550,846</b>	<b>\$736,296</b>
Current Liabilities	\$245,765	\$514,746
Long-Term Liabilities	<u>0</u>	<u>33,333</u>
<b>Total Liabilities</b>	<b>\$245,765</b>	<b>\$548,079</b>
Net Assets	\$305,081	\$188,217
<b>Total Liabilities and Net Assets</b>	<b>\$550,846</b>	<b>\$736,296</b>
<b>Revenues</b>		
Contributions	\$68,665	\$162,452
Grants	543,052	165,000
Client Requested Services	45,898	1,800
Interest	<u>6,668</u>	<u>5,068</u>
<b>Total Revenues:</b>	<b>\$664,283</b>	<b>\$334,320</b>
<b>Expenses</b>		
Program/Services	\$450,820	\$237,465
Management and General	76,352	23,416
Fundraising	<u>20,247</u>	<u>30,413</u>
<b>Total Expenses</b>	<b>\$547,419</b>	<b>\$291,294</b>
<b>Summary</b>		
Increase in Net Assets	\$116,864	\$43,026
Net Assets at End of Year	<b>\$305,081</b>	<b>\$188,217</b>



- Contributions
- Grants
- Client Requested Services
- Interest



- Program/Services
- Management and General
- Fundraising



*Community Health*

*Surveys*

73-710 Fred Waring Drive, Suite 112

Palm Desert, CA 92260-2510

760-404-1945

[www.harcdata.org](http://www.harcdata.org)

*Data*

## **MISSION STATEMENT**

Dedicated to providing objective, reliable research, analysis and technical services to communities in order to facilitate better decision making regarding health and quality of life.

## **HARC STAFF**

**Eileen Packer, RD, CAE**  
Executive Director

**Shelley Osborn, MA**  
Associate Director

**Mary Young**  
Executive Assistant